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ABSTRACT

In spring 1982, a survey was conducted at Yavapai College to determine reasons for student course withdrawal. A TEX-SIS follow-up questionnaire was mailed to all 525 students who had dropped one or two courses, asking them to indicate their reasons for dropping the course(s) and if they felt discussion with a counselor would have been beneficial, and to make comments and suggestions. Respondents were classified as occupational/technical, university transfer, or other based on their courses. Study findings, based on 229 usable responses, revealed: (1) 24.1% of the reasons listed for dropping a course involved dissatisfaction with instruction or course content; (2) transportation problems were a cause for withdrawal for only 1.9% of the respondents; (3) 16% of the occupational/technical students and 7.7% of the university transfer students indicated "conflicting job responsibilities" as a reason for withdrawal; (4) 30.8% of the university transfer students gave "heavy course load" as a reason; (5) "personal/family illness or injury," "other personal/family reasons," and "other" accounted for 32% of the reasons for dropping out; and (6) 80.3% of the respondents indicated that discussion with a counselor would not have been beneficial. The study report includes a composite profile for the college and separate profiles for its two campuses, verbatim student comments coded by course prefix and assumed program, and the questionnaire. (AYC)

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YAVAPAI COUNTY COMMUNITY COLLEGE DISTRICT

Course Withdrawal Follow-Up Volume 3, #1

January 11, 1983

Institutional Research
1100 East Sheldon Street
Prescott, AZ 86301

VC 830 370

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TEX-SIS FOLLOW-UP
VOL. 3, #1
TABLE OF CONTENTS

I. Introduction

II. Highlights

III. Profiles

A. Composite
1. Occupational Technical
2. University Transfer
3. Other

B. Prescott Campus

C. Verde Campus

IV. Profile Index

V. Questionnaire

TEX-SIS FOLLOW-UP
VOL. 3, #1
INTRODUCTION

This report is a member of a continuing series of follow-up reports produced at Yavapai College. These reports have been developed from data gathered through TEX-SIS follow-up questionnaires, which are targeted to unique populations.

Students attending either campus who had withdrawn from one or more courses, but who had not withdrawn completely from college, were the population targeted in this follow-up. These students were enrolled during the Spring 1982 semester, and they withdrew from one or more courses after the 10th class day and before the 45th day of that semester.

Originally, it was desired to have the withdrawing student complete the brief follow-up questionnaire as he or she went through the Registrar's Office. This plan proved unfeasible and a mailout of the questionnaire was undertaken late in the Spring semester. Out of a total of 525 questionnaires mailed to students who had withdrawn, 229 useable questionnaires were returned. No attempt was made to follow-up on similar students enrolled in extension locations.

As with other follow-up reports produced from the TEX-SIS system, the data can be analyzed in a number of ways, such as by location, or department prefix, etc. For purposes of this study, such subdivisions of the data are referred to as cross-tabulations. Within a cross-tabulation, a number of profiles are also available which represent further subdivisions of the data.

The TEX-SIS follow-up system provides great flexibility in analyzing cross-tabulations and profiles. The number of cross-tabulations and profiles, however, are too great in number to conveniently transcribe into a compact document. Consequently, selected cross-tabulations and profiles are included in each of the follow-up reports.

This report contains 3 cross-tabulations: first, the total sample or Composite; second, the Prescott campus respondents and; third, Verde campus respondents. Listed after the Composite cross-tabulation are 3 profiles that classify respondents as occupational/technical, university transfer, and other. Other cross-tabulations and profiles are available for review and are not included in this document. In the Highlights and Profiles sections, cross-tabulations and profiles are referred to as profiles. Check with the Institutional Research Office for additional information.

In this report, comments are transcribed verbatim within each cross tabulation or profile. This is the first time that a follow-up report has contained verbatim comments. The grouping of comments by Group Code (A = Occupational Technical, B = University Transfer and C = Other) is open to criticism. Yavapai College has no way of clearly defining such categories; therefore, each respondent was assigned a group code somewhat subjectively, based on all courses in which he or she was registered.

Special Code on the questionnaire was used to define location. In this project, only the students enrolled on either the Prescott or Verde campuses were sent questionnaires. Prescott respondents were coded as 1 and Verde respondents were coded as 2.

HIGHLIGHTS

There were two questions and a comments section on this questionnaire. Highlights follow.

1. Close to one-quarter of the reasons listed for dropping a course were dissatisfaction with either instruction, or course content (24.1%). The Verde profile and the Occupational/Technical Profile contained the highest percentages of this dissatisfaction: 34.9 and 28.9 percent respectively. This is a higher combined percentage than has been registered in other TEX-SIS research at Yavapai College.
2. Transportation problems were not indicated as being a major cause for dropping a course on any of the profiles.
3. On all profiles except for the University Transfer profile, approximately 16 percent of the responses indicated conflicting job hours as the reason for dropping the course. On the University Transfer profile, this reason only constituted 7.7 percent of the responses. Additional course sections at different times might mitigate this reason.
4. Conversely, heavy load was registered by a higher percentge of University Transfer students as a reason for dropping a course (30.8%); whereas, on all other profiles, heavy load received a much smaller percentage of responses.
5. The last three alternatives on Question 2 accounted for a total of between 25 and 38 percent of all other responses for dropping a course. These alternatives included personal family illness or injury, other personal family reasons, and the final category of other. Many of the comments written in the other category could, in

fact, be subsumed under some of the previous alternatives on Question 2; however, some comments indicated that the reason for dropping the course had to do with bad advisement and/or scheduling conflicts.

6. The majority of respondents indicated that a discussion with a counselor would not be beneficial to them. These responses might provide the impetus for either improved awareness of what services may be available at the counseling center or a reassessment of the services.

7. This is the first attempt to transcribe written comments verbatim on a TEX-SIS Follow-Up report. All reasonable effort has been made to minimize typographical errors. Also, in some cases, the legibility of handwriting is such that spelling is not clear. When in doubt, correct spelling was assumed.

Comments taken out of context can be misleading, although, nontheless, informative. As is typical with survey research, a wide range of comments exists. Comments should be studied carefully by the faculty and viewed in their proper context prior to any subsequent decision-making.

YAVAPAI COUNTY COMMUNITY COLLEGE DISTRICT
INSTITUTIONAL RESEARCH

TEX-SIS

Profile: Composite
Sample Size: 229
Post Secondary Student Follow-Up

Student Information System
Course Withdrawal

QUESTION 1

Please enter the course you are currently dropping in the space provided.

Not applicable on this profile.

QUESTION 2

Please check the reason(s) for dropping the above course.

N		%	0 10 20 30 40 50 60 70 80 90 100
29	Attendance problems	9.1	
9	Grade problems	2.8	
38	Dissatisfied with instruction	11.9	
1	Found job in occupation related to course(s)	0.3	
6	Transportation problems	1.9	
50	Conflicting job hours	15.7	
39	Dissatisfied with course content	12.2	
45	Too heavy course load	14.1	
28	Personal/family illness or injury	8.8	
29	Other personal/family reasons	9.1	
45	Other (describe)	14.1	

QUESTION 3

Do you think a discussion with a college counselor would be beneficial to you?

N		%	0 10 20 30 40 50 60 70 80 90 100
6	Yes	3.0	
163	No	80.3	
34	Perhaps	16.8	

QUESTION 4

Please use the back of this card for any comments and/or suggestions about how we could serve your educational needs.

Comments follow.

ALL COMBINED RESPONDENTS'
COMMENTS

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
ACC	A	1		Sorry I had to drop but my job sometimes has unpredictable hours & demands. I do plan to pick back up in the spring, thank you.
ACC	A	1		I work all during the day, therefore I must take night classes. When the teachers move fast so they may fit everything in I just can't keep-up w/all the homework, studing needed to complete a course. I think if the night courses moved just a little more slower, I could manage. Especially the accounting & computer courses. Thank You for your interest.
ACC	A	1		If possible, a larger selection of staff (instructors) for evening classes & perhaps more sections available would be helpful.
ACC	A	1		Course does not interest me. I shouldn't have taken accounting.
ACC	C	1		I work 8 hours a day at the hospital. I've also been taking a medical terminology class there, have been doing my typing at home - maybe this fall when I'm not taking any other classes will go back to Accounting. Thank you.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
AIB	A	1	I changed jobs from banking (was taking a bank related course plus a needlecraft class) to a more time consuming & physically demanding job. Since I have more lower division courses than I can apply to my planned degree program - and since the bank would not pay for the courses as orginally planned - I could see no justifiable reason to continue the courses.	
ANT	C	1		Due to surgery in Yavapai Hospital I missed a number of classes. I dropped out of the class on "Basic Archeology", but continued late in the one on "Trails West".
ART	A	1		I originally enrolled in a jewelry class in which the instructor's outline of course content was completely different from the catalog description - same - to lesser degree - in the course I substituted.
ART	C	1		Had to go to Ohio because of illness in family. I was much impressed with teacher and will enroll next fall.
ART	C	1		I am a retired person and recently got rid of my car. The bus schedule does not coinside with class hours. So it was necessary that I drop out.
ART	C	1		At some future time I hope to take this course. Thank you.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
ART	C	1	Moved twice	I enjoyed the instructor and admired her art work, I regretted having to drop the class. I understand the problems with keeping the art studios open, finances, and participation, but it would be great if studios were open more. I've only completed one class at Y.C.C. which was Spanish I taught by _____ _____. Like the Batik instructor, she was very interested in her class and acted like a professional. I tried Spanish II with another woman instructor who was terrible - she spent little time doing Spanish and more time telling the class her problems.
ART	C	1	Drop/add to retirement - College Draw II originally enrolled in wrong class (regular college rather than retirement.	
ART	C	2	Course conflicted with another course.	
ART	C	2	Too heavy of cost.	
ART	C	2	I wanted watercolors but it fizzled out - there were not enough students so I transferred to the Art but it was not what I wanted. Also, I took the guitar course and found I had no time for two.	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
ART	C	2		Mrs. _____'s class was well presented - I learned a lot. Modern dance class was held in a room which was not conducive to enjoyable learning and participation. Drawing class was satisfactory but my talents were lacking - I accomplished what I set out to do. However, I am teaching an aerobic class now and that takes my full energy supply. I will try more courses in the fall.
ART	C	2	Money considerations caused me to drop the class.	
ART	C	2	Sorry! Found I didn't have time.	
ART	C	2		The reason I did not attend my woodshop class is because my job has been demanding more of my time. I just want to let you know this, and my intentions on going to class were there but my time wasn't. I throughly do enjoy Mr. _____ and this had nothing to do with not going to class, he is a fine instructor. Thanks -
AUT	A	1		No problem with class or instructor, just too expensive to commute from Bagdad.
AUT	C	1	Birth - 1903 - state drivers examiners tried to keep me from renewing my drivers license. Went to Scottsdall and got it after sad delays - every thing about the college is excellent. I love you.	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
BDP	A	1		I received a job at Ed Tinny Ford in Prescott for Thursday and Fridays.
BDP	C	1	The course was introductory computing, taught by _____ _____. _____'s quite good, but in every lab 1) either the computer would malfunction or 2) the program was incorrect and wouldn't run properly. Things got frustrating; I certainly didn't feel I was getting my money's worth since it was impossible to complete labs.	
BDP	C	1	was in the early stages of pregnancy & far too TIRED to continue with classes	
BDP	C	1		In seven years of taking classes at Yavapai, in addition to my Bachleors degree elsewhere, this is the first class I have ever dropped. I think the class could have been interesting but felt like the lecture teacher was the worst teacher Ive ever had. I don't doubt his credentials as a systems analyst but he wasn't a good teacher. The lab was better & the instructor was nice, but was at a disadvantage because he didn't know basic language and was learning it as he went along in the lab. He did a good job but could have been more effective if he knew the language real well.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
BIO	A	1	Want _____ for Inst.	I didn't want _____ as my teacher for following reasons 1. He's more botanist than zoo, and had to use all of _____ notes. 2. He dislikes the evolution therory and tries to promote creation model.
BIO	C	1		Hope to take Natural History of Birds next fall.
BSA	A	1	Didn't like hrs. offered	
BSA	C	1		I have plan's to take the same course next year when my job hours have changed.
CHM	A	1		I do think that nursing students don't need that much of chem. It should be more basic.
COU	A	1	schedule change	
CSE	C	1	didn't really need to take the course	
ENG	A	1	To busy in other things	I was busy with other things when the courses were getting on their way. There were assignments that required a great amount of time, and I was not able to give them the time. So, instead of receiving a bad grade I decided to drop the courses.
ENG	A	1	Kicked out	
ENG	A	2		I think you are doing a great job!
ENG	A	2	bad counseling	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
ENG	C	1	Illness, car and weather	I hope I am in a better dwelling and closer to the college. Also, so hope the instructors might let me sit in and listen on what remaining classes are left for this semester. Thank you for sending this inquiry card.
ENG	C	1	Have own business	
ENG	C	1		I did not drop English I dropped Anatomy because it was too difficult for me.
ENG	C	2		I found that I was taking on too many occupations for my time and health. I had lost my wife of 62 yrs. last Aug. 25th - unbalancing indeed. Thank you.
ENG	C	2	I am working 2 full-time jobs.	
FRN	C	1	Trip to Las Vegas, Nev.	
HEC	C	1	Surgery	
HEC	C	1	found more interesting class, during same time (Dev. of film 243)	I think there should be more information put out on clubs, sport's and other school activities, to try to get more students involved in school.
ITC	A	1		Very dissatisfied w/construction graphics II. The quality of instruction went from excellent to poor. This problem resulted when a new instructor assumed responsibility for classroom instruction. Thank you.
ITM	A	1	Enrolled in wrong course	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
ITM	A	2		My work load is to heavy to attend classes as I have to be out of town a lot.
JRN	C	1		The instructor was fine but the class was very similar to one I took last semester.
MMM	C	1	Tired of school	There was no problem with either course material or instructor. Both Mr. ____ and Mr. _____ are two of my favorite instructors. I'm simply tired of school after seven (7) years.
MTH	A	1	Financial	Had to drop classes to work more hours
MTH	A	1	Not enough time for study	
MTH	A	1	I took highschool Algebra in Canada - of such a nature that I was immediately able to take Calculus in University, for which I have credit. I have also taken a 4 credit Statistics course. As I need 5 credits Math & Calculus for my degree program, I was short 1 credit. Thus I made it up by taking first module in three days and dropping the rest. - I have no need to study what I already know and was simply complying with academic requirements in doing what I did.	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
MTH	A	1	His teacher aids - 1) Why I drop math class is that I was dissatisfied with the teacher in the school. He was never in the class if you needed help and his aid didn't help all they did is sit in their butts! If you need help they dont explain how to do the promblem 2) I have taken math in other colleges in Arizona and thoes teacher relly help the student to understand problem and how to do it. Right. P.S. To me I think Yavapai College has the worst math course in Arizona.	
MTH	A	2		I felt the course was geared for post graduate if I had not be told, "You don't need algebra" one does need algebra for this course. Instructor could have been less insulting in comments and attitude overtly.
MTH	B	1	Didn't need	
MTH	B	1	Drop to add	
MTH	C	1	Lecture course not offered but at one time--poor planning	Lab was too loud - not enough help available - alternative lecture course not offered at good time and not available more than once. I was concerned that I'd lose my love for math if I stayed in that corny lab so I got out. Plan to take Algebra later at a different college or something.
MTH	C	1	Taxes an a beater struture more flexsable to my needs an less state bull.	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
MTH	C	1	I am working at Y.C. in the Math Dept. full time. When I got home from work after working with math students all day, I was tired of math and didn't want to study Calculus (MTH 152). I do math all day long. When I get home I want to relax, not do more math.	
MUS	B	1	needed study hours	
MUS	C	1	dropped a program	
OAD	A	1	I wanted to take a different course.	The course was not what I expected, so I dropped it so I could take a course in Accounting. It was nothing against the class or the instructor. Just my personal opinion.
OAD	A	2	I was very disappointed the class was transferred from C. V. High to Mingus Union High. After 3 weeks into the semester, the correct textbooks still were not in stock. The tuition costs are excessive for a community college.	
OAD	C	1	My husband is a teacher at Y.C. & he has a class at this time. I was hoping he would be able to watch our child at this time but his course load is too demanding. I have since found a reliable babysitter but it was to late in the semester.	
OAD	C	1		Mrs. __ _____, the instructor, was doing an excellent job. I hope to take a class under her again soon.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
OAD	C	1		I had to work two nights a week. It was working for a few weeks, but my employer said that since I was a full-time employee, he could use me any time he needed. And it was not worthwhile to make exceptions. I wish I could have found the time otherwise.
OAD	C	1		start an on-campus day care center for students who are mothers
OAD	C	1	moved to Phx.	
OAD	C	1	Too busy w/other activities	
OAD	C	2	Babysitting	
OAD	C	2	Moved to Calif.	
PHE	A	1	I really loved the class, but since I have two small children under 4, and I had to leave them to attend other academic classes during the day, my going out at night was causing alot of dersion and friction with my husband. It's no reflection on the instructor. He was highly professional and instructional.	
PHE	A	1	change in course schedule	
PHE	A	1		A great course, but going from one end of campus to the other & changing clothes in a ten minute span only increased my stress level.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
PHE	A	1	Time element - this class was between 2 other classes and I found that after a while it was too much rush, rush due to the weight room being accross the street from the campus.	
PHE	A	1	heavy focus on math - couldn't see how pertinent to psych research got behind	
PHE	A	1		I began the aerobic exercise class after it began as I was on a waiting list. After 1 class, I realized it was too stressful for me at the time (I am 67 yrs. old). I told them at the office and they would not refund my money. I also came down with the flu virus and am still fighting this after 4 sessions of it. I feel I should have had the money refunded as I had only the one opportunity to try the course. If I could have gotten in at the beginning, I understand refunds are possible. But I can't see why I wasn't counted as beginning the class as I couldn't be admitted before I was. This is my reason for dropping out.
PHE	A	1	Had to spend more time in my own business. Taking too heavy a load.	I have Peter Pan Children's Center in town - carrying 16 credits - had to spend time in the center - will get back to it. - Not a thing wrong with courses & instructors at Yavapai. Thanks.
PHE	A	1	over crowded	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
PHE	B	1		When I dropped the course listed on the other side I was taking 19 hours at Yavapai College and 6 hours at E-RAU in flight courses. In addition I work full time as an E-RAU safety officer and occasionally as a Glendale Reserve Police Officer. I have an obligation as an assistant Cub Scout leader and run an aviation photography business from my home. My time is very limitted and unfortunately I was unable to maintain the number of credit hours I started out with. I've been very happy with all of the courses I've taken and consider the quality of the education very high. Thank you.
PHE	B	1	Health	
PHE	C	1		The course is great! All college personnel should be required to take this course at least 1 semester for their own personal physical fittness & health! I really regretted having to drop this class!
PHE	C	1	Conflicting school hours	This class changed and fell on the same day as my French class.
PHE	C	1	Conflict w/PHS-121-401	I also dropped PHS-101-401 and PHS-121-401 because ITD-171-401 having a Wed. evening class and a Sat. lab took too much of my available time. Is any tuition credit due because of these drops? Thank you

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
PHE	C	1		Keep up the good work Teachers were great.
PHE	C	1	Poor quality instructor	_____is one of the instructor - the one who was instructing this class - as far as I am conserned he is inadiquit & unqualified to teach this course. He enfasises the physical aggression & none of the philosophy behind - Also he expects people to perform when they are not warmed up sufisiantly & preaches "I felt sorry for myself for I had no shoes till I saw a man w/no feet - if a problem in performance is raised - he is a walking ego trip looking for a fight to prove hemself which is totally against the phylosoph of this "Art" It is an art - which he never brings out. (Final sentence deleted)
PHE	C	1	Financial Problems	
PHE	C	1		The Modern Dance Class even though a beginning class seemed much too advanced for me.
PHE	C	2	very poor teacher	
PHI	A	1	Taking another class	
PHS	A	1		To have a talk with a counselor could have posibly helped. I have never talk with any consoler other than _____. This was only about classes. I have never really taken my problems to a counsoler but I guess it couldn't hurt.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
PHS	C	1		The course contained much more math than I was ready for, but the instructor skims over the material so fast. He thinks everyone knows formulas as well as he does.
PHS	C	1	night class changed to daytime	
PHS	C	1		You wasted a lot of stamps
PHS	C	1		Course gave a very basic amount of information that I was already familiar with - it also contained too much general energy conservation material which I felt would have been better promoted in a class specifically on energy conservation. All in all - the class didn't seem worth sitting through.
POS	C	1	Decided to take AZ. Const. Test	
PSY	A	1	My counselor is aware of the problem. The instructor is a "deadbeat."	All the instructor did was stand there in one spot for 3 hours talking. He does not move around! He stands there with his arms down at his side and his mouth does not stop. The second session I had to bring a thermos full of coffee. That helped to keep me awake a little. As far as I was concerned the class at that time was a waste of my time & money. Not to mention the schools money.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
PSY	A	1		I took the class, based on the comments of a good friend who said that he really enjoyed it. He had had it at night, therefore he had a different teacher. I found the teacher (I'm sorry to say) was very boring to me. I had a hard time keeping my eyes opened and keeping my attention span going.
PSY	A	1	Financial	
PSY	C	2	not enough hours to keep up with homework and everything else I've got going	
SPC	A	1	We wanted to take "Perspectives in Radio & TV" but were told in the registrars office that the Speech class was a prerequisite for that course. So, - we signed up for Speech and then found it was not a prerequisite and dropped it.	
SPC	C	1	needed other course	
SPC	C	1	see reason on _____ _____'s card	
SPN	C	1	Moving	
VCE	A	1	didn't have class	

YAVAPAI COUNTY COMMUNITY COLLEGE DISTRICT
INSTITUTIONAL RESEARCH

TEX-SIS
Student Information System

Profile: Occupational Technical
Sample Size: 93
Post Secondary Student Follow-Up

Course Withdrawal

QUESTION 1

Please enter the course you are currently dropping in the space provided.

Not applicable on this profile.

QUESTION 2

Please check the reason(s) for dropping the above course.

N		%	0 10 20 30 40 50 60 70 80 90 100
12	Attendance problems	8.5	
5	Grade problems	3.5	
19	Dissatisfied with instruction	13.4	
1	Found job in occupation related to course(s)	0.7	
1	Transportation problems	0.7	
23	Conflicting job hours	16.2	
22	Dissatisfied with course content	15.5	
23	Too heavy course load	16.2	
5	Personal/family illness or injury	3.5	
9	Other personal/family reasons	6.3	
22	Other (describe)	15.5	

QUESTION 3

Do you think a discussion with a college counselor would be beneficial to you?

N		%	0 10 20 30 40 50 60 70 80 90 100
3	Yes	3.5	
63	No	74.1	
19	Perhaps	22.4	

QUESTION 4

Please use the back of this card for any comments and/or suggestions about how we could serve your educational needs.

Comments follow.

OCCUPATIONAL TECHNICAL RESPONDENTS' COMMENTS

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
ACC	A	1		Sorry I had to drop but my job sometimes has unpredictable hours & demands. I do plan to pick back up in the spring, thank you.
ACC	A	1		I work all during the day, therefore I must take night classes. When the teachers move fast so they may fit everything in I just can't keep-up w/all the homework, studing needed to complete a course. I think if the night courses moved just a little more slower, I could manage. Especially the accounting & computer courses. Thank You for your interest.
ACC	A	1		If possible, a larger selection of staff (instructors) for evening classes & perhaps more sections available would be helpful.
ACC	A	1		Course does not interest me. I shouldn't have taken accounting.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
AIB	A	1	I changed jobs from banking (was taking a bank related course plus a needlecraft class) to a more time consuming & physically demanding job. Since I have more lower division courses than I can apply to my planned degree program - and since the bank would not pay for the courses as orginally planned - I could see no justifiable reason to continue the courses.	
ART	A	1		I originally enrolled in a jewelry class in which the instructor's outline of course content was completely different from the catalog description - same - to lesser degree - in the course I substituted.
AUT	A	1		No problem with class or instructor, just too expensive to commute from Bagdad.
BDP	A	1		I received a job at Ed Tinny Ford in Prescott for Thursday and Fridays.
BIO	A	1	Want ____ for Inst.	I didn't want _____ as my teacher for following reasons 1. He's more botanist than zoo, and had to use all of _____ notes. 2. He dislikes the evolution therory and tries to promote creation model.
BSA	A	1	Didn't like hrs. offered	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
CHM	A	1		I do think that nursing students don't need that much of chem. It should be more basic.
COU	A	1	schedule change	
ENG	A	1	To busy in other things	I was busy with other things when the courses were getting on their way. There were assignments that required a great amount of time, and I was not able to give them the time. So, instead of receiving a bad grade I decided to drop the courses.
ENG	A	1	Kicked out	
ENG	A	2		I think you are doing a great job!
ENG	A	2	bad counseling	
ITC	A	1		Very dissatisfied w/construction graphics II. The quality of instruction went from excellent to poor. This problem resulted when a new instructor assumed responsibility for classroom instruction. Thank you.
ITM	A	1	Enrolled in wrong course	
ITM	A	2		My work load is to heavy to attend classes as I have to be out of town a lot.
MTH	A	1	Financial	Had to drop classes to work more hours
MTH	A	1	Not enough time for study	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
MTH	A	1	I took highschool Algebra in Canada - of such a nature that I was immediately able to take Calculus in University, for which I have credit. I have also taken a 4 credit Statistics course. As I need 5 credits Math & Calculus for my degree program, I was short 1 credit. Thus I made it up by taking first module in three days and dropping the rest. - I have no need to study what I already know and was simply complying with academic requirements in doing what I did.	
MTH	A	1	His teacher aids - 1) Why I drop math class is that I was dissatisfied with the teacher in the school. He was never in the class if you needed help and, his aid didn't help all they did is sit in their butts! If you need help they dont explain how to do the promblem 2) I have taken math in other colleges in Arizona and thoes teacher relly help the student to understand problem and how to do it. Right. P.S. To me I think Yavapai College has the worst math course in Arizona.	
MTH	A	2		I felt the course was geared for post graduate if I had not be told, "You don't need algebra" one does need algebra for this course. Instructor could have been less insulting in comments and attitude overtly.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
OAD	A	1	I wanted to take a different course.	The course was not what I expected, so I dropped it so I could take a course in Accounting. It was nothing against the class or the instructor. Just my personal opinion.
OAD	A	2	I was very disappointed the class was transferred from C. V. High to Mingus Union High. After 3 weeks into the semester, the correct textbooks still were not in stock. The tuition costs are excessive for a community college.	
PHE	A	1	I really loved the class, but since I have two small children under 4, and I had to leave them to attend other academic classes during the day, my going out at night was causing alot of dersion and friction with my husband. It's no reflection on the instructor. He was highly professional and instructional.	
PHE	A	1	change in course schedule	
PHE	A	1		A great course, but going from one end of campus to the other & changing clothes in a ten minute span only increased my stress level.
PHE	A	1	Time element - this class was between 2 other classes and I found that after a while it was too much rush, rush due to the weight room being accross the street from the campus.	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
PHE	A	1	heavy focus on math - couldn't see how pertinent to psych research got behind	
PHE	A	1		I began the aerobic exercise class after it began as I was on a waiting list. After 1 class, I realized it was too stressful for me at the time (I am 67 yrs. old). I told them at the office and they would not refund my money. I also came down with the flu virus and am still fighting this after 4 sessions of it. I feel I should have had the money refunded as I had only the one opportunity to try the course. If I could have gotten in at the beginning, I understand refunds are possible. But I can't see why I wasn't counted as beginning the class as I couldn't be admitted before I was. This is my reason for dropping out.
PHE	A	1	Had to spend more time in my own business. Taking too heavy a load.	I have Peter Pan Children's Center in town - carrying 16 credits - had to spend time in the center - will get back to it. - Not a thing wrong with courses & instructors at Yavapai. Thanks.
PHE	A	1	over crowded	
PHI	A	1	Taking another class	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
PHS	A	1		To have a talk with a counselor could have posibly helped. I have never talk with any consoler other than _____ _____. This was only about classes. I have never really taken my problems to a counsoler but I guess it couldn't hurt.
PSY	A	1	My counselor is aware of the problem. The instructor is a "deadbeat."	All the instructor did was stand there in one spot for 3 hours talking. He does not move around! He stands there with his arms down at his side and his mouth does not stop. The second session I had to bring a thermos full of coffee. That helped to keep me awake a little. As far as I was concerned the class at that time was a waste of my time & money. Not to mention the schools money.
PSY	A	1		I took the class, based on the comments of a good friend who said that he really enjoyed it. He had had it at night, therefore he had a different teacher. I found the teacher (I'm sorry to say) was very boring to me. I had a hard time keeping my eyes opened and keeping my attention span going.
PSY	A	1	Financial	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
SPC	A	1	We wanted to take "Perspectives in Radio & TV" but were told in the registrars office that the Speech class was a prerequisite for that course. So, - we signed up for Speech and then found it was not a prerequisite and dropped it.	
VCE	A	1	didn't have class	

YAVAPAI COUNTY COMMUNITY COLLEGE DISTRICT
INSTITUTIONAL RESEARCH

TEX-SIS

Profile: University Transfer
Sample Size: 19
Post Secondary Student Follow-Up

Student Information System
Course Withdrawal

QUESTION 1

Please enter the course you are currently dropping in the space provided.

Not applicable on this profile.

QUESTION 2

Please check the reason(s) for dropping the above course.

N		%	0 10 20 30 40 50 60 70 80 90 100
1	Attendance problems	3.9	
0	Grade problems	0.0	
3	Dissatisfied with instruction	11.5	
0	Found job in occupation related to course(s)	0.0	
0	Transportation problems	0.0	
2	Conflicting job hours	7.7	
3	Dissatisfied with course content	11.5	
8	Too heavy course load	30.8	
3	Personal/family illness or injury	11.5	
3	Other personal/family reasons	11.5	
3	Other (describe)	11.5	

QUESTION 3

Do you think a discussion with a college counselor would be beneficial to you?

N		%	0 10 20 30 40 50 60 70 80 90 100
0	Yes	0.0	
14	No	87.5	
2	Perhaps	12.5	

QUESTION 4

Please use the back of this card for any comments and/or suggestions about how we could serve your educational needs.

Comments follow.

UNIVERSITY TRANSFER RESPONDENTS'
COMMENTS

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
MTH	B	1	Didn't need	
MTH	B	1	Drop to add	
MUS	B	1	needed study hours	
PHE	B	1		When I dropped the course listed on the other side I was taking 19 hours at Yavapai College and 6 hours at E-RAU in flight courses. In addition I work full time as an E-RAU safety officer and occasionally as a Glendale Reserve Police Officer. I have an obligation as an assistant Cub Scout leader and run an aviation photography business from my home. My time is very limitted and unfortunately I was unable to maintain the number of credit hours I started out with. I've been very happy with all of the courses I've taken and consider the quality of the education very high. Thank you.
PHE	B	1	Health	

YAVAPAI COUNTY COMMUNITY COLLEGE DISTRICT
INSTITUTIONAL RESEARCH

TEX-SIS

Profile: Other
Sample Size: 117
Post Secondary Student Follow-Up

Student Information System
Course Withdrawal

QUESTION 1

Please enter the course you are currently dropping in the space provided.

Not applicable on this profile.

QUESTION 2

Please check the reason(s) for dropping the above course.

N		%	0 10 20 30 40 50 60 70 80 90 100
16	Attendance problems	10.6	
4	Grade problems	2.7	
16	Dissatisfied with instruction	10.6	
0	Found job in occupation related to course(s)	0.0	
5	Transportation problems	3.3	
25	Conflicting job hours	16.6	
14	Dissatisfied with course content	9.3	
14	Too heavy course load	9.3	
20	Personal/family illness or injury	13.3	
17	Other personal/family reasons	11.3	
20	Other (describe)	13.3	

QUESTION 3

Do you think a discussion with a college counselor would be beneficial to you?

N		%	0 10 20 30 40 50 60 70 80 90 100
3	Yes	2.9	
86	No	84.3	
13	Perhaps	12.8	

QUESTION 4

Please use the back of this card for any comments and/or suggestions about how we could serve your educational needs.

Comments follow.

OTHER RESPONDENTS' COMMENTS

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
ACC	C	1		I work 8 hours a day at the hospital. I've also been taking a medical terminology class there, have been doing my typing at hom - maybe this fall when I'm not taking any other classes will go back to Accounting. Thank you.
ANT	C	1		Due to surgery in Yavapai Hospital I missed a number of classes. I dropped out of the class on "Basic Archeology", but continued late in the one on "Trails West"
ART	C	1		Had to go to Ohio because of illness in family. I was much impressed with teacher and will enroll next fall.
ART	C	1		I am a retired person and recently got rid of my car. The bus schedule does not coinside with class hours. So it was necessary that I drop out.
ART	C	1		At some future time I hope to take this course. Thank you.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
ART	C	1	Moved twice	I enjoyed the instructor and admired her art work, I regretted having to drop the class. I understand the problems with keeping the art studios open, finances, and participation, but it would be great if studios were open more. I've only completed one class at Y.C.C. which was Spanish I taught by _____ _____. Like the Batik instructor, she was very interested in her class and acted like a professional. I tried Spanish II with another woman instructor who was terrible - she spent little time doing Spanish and more time telling the class her problems.
ART	C	1	Drop/add to retirement - College Draw II originally enrolled in wrong class (regular college rather than retirement	
ART	C	2	Course conflicted with another course	
ART	C	2	Too heavy of cost	
ART	C	2	I wanted watercolors but it fizzled out - there were not enough students so I transferred to the Art but it was not what I wanted. Also, I took the guitar course and found I had no time for two.	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
ART	C	2		Mrs. _____'s class was well presented - I learned a lot. Modern dance class was held in a room which was not conducive to enjoyable learning and participation. Drawing class was satisfactory but my talents were lacking - I accomplished what I set out to do. However, I am teaching an aerobic class now and that takes my full energy supply. I will try more courses in the fall.
ART	C	2	Money considerations caused me to drop the class	
ART	C	2	Sorry! Found I didn't have time	
ART	C	2		The reason I did not attend my woodshop class is because my job has been demanding more of my time. I just want to let you know this, and my intentions on going to class where there but my time wasn't. I throughly do enjoy Mr. _____ and this had nothing to do with not going to class, he is a fine instructor. Thanks -
AUT	C	1	Birth - 1903 - state drivers examiners tried to keep me from renewing my drivers license. Went to Scottsdall and got it after sad delays - every thing about the college is excellent. I love you.	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
BDP	C	1	The course was introductory computing, taught by _____ _____. _____'s quite good, but in every lab 1) either the computer would malfunction or 2) the program was incorrect and wouldn't run properly. Things got frustrating; I certainly didn't feel I was getting my money's worth since it was impossible to complete labs.	
BDP	C	1	was in the early stages of pregnancy & far too TIRED to continue with classes	
BDP	C	1		In seven years of taking classes at Yavapai, in addition to my Bachleors degree elsewhere, this is the first class I have ever dropped. I think the class could have been interesting but felt like the lecture teacher was the worst teacher Ive ever had. I don't doubt his credentials as a systems analyst but he wasn't a good teacher. The lab was better & the instructor was nice, but was at a disadvantage because he did't know basic language and was learning it as he went along in the lab. He did a good job but could have been more effective if he knew the language real well.
BIO	C	1		Hope to take Natural History of Birds next fall.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
BSA	C	1		I have plan's to take the same course next year when my job hours have changed.
CSE	C	1	didn't really need to take the course	
ENG	C	1	Illness, car and weather	I hope I am in a better dwelling and closer to the college. Also, so hope the instructors might let me sit in and listen on what remaining classes are left for this semester. Thank you for sending this inquiry card.
ENG	C	1	Have own business	
ENG	C	1		I did not drop English I dropped Anatomy because it was too difficult for me.
ENG	C	2		I found that I was taking on too many occupations for my time and health. I had lost my wife of 62 yrs. last Aug. 25th - unbalancing indeed. Thank you.
ENG	C	2	I am working 2 full-time jobs	
FRN	C	1	Trip to Las Vegas, Nev.	
HEC	C	1	Surgery	
HEC	C	1	found more interesting class, during same time (Dev. of film 243)	I think there should be more information put out on clubs, sport's and other school activities, to try to get more students involved in school.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
JRN	C	1		The instructor was fine but the class was very similar to one I took last semester.
MMM	C	1	Tired of school	There was no problem with either course material or instructor. Both Mr. ___ and Mr. _____ are two of my favorite instructors. I'm simply tired of school after seven (7) years.
MTH	C	1	Lecture course not offered but at one time--poor planning	Lab was too loud - not enough help available - alternative lecture course not offered at good time and not available more than once. I was concerned that I'd lose my love for math if I stayed in that corny lab so I got out. Plan to take Algebra later at a different college or something.
MTH	C	1	Taxes an a beater struture more flexsable to my needs an less state bull.	
MTH	C	1	I am working at Y.C. in the Math Dept. full time. When I got home from work after working with math students all day, I was tired of math and didn't want to study Calculus (MTH 152). I do math all day long. When I get home I want to relax, not do more math.	
MUS	C	1	dropped a program	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
OAD	C	1	My husband is a teacher at Y.C. & he has a class at this time. I was hoping he would be able to watch our child at this time but his course load is too demanding I have since found a reliable babysitter but it was to late in the semester.	
OAD	C	1		Mrs. _____, the instructor, was doing an excellent job. I hope to take a class under her again soon.
OAD	C	1		I had to work two nights a week. It was working for a few weeks, but my employer said that since I was a full-time employee, he could use me any time he needed. And it was not worthwhile to make exceptions. I wish I could have found the time otherwise.
OAD	C	1		start an on-campus day care center for students who are mothers
OAD	C	1	moved to Phx.	
OAD	C	1	Too busy w/other activities	
OAD	C	2	Babysitting	
OAD	C	2	Moved to Calif.	
PHE	C	1		The course is great! All college personnel should be required to take this course at least 1 semester for their own personal physical fittness & health! I really regretted having to drop this class!

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
PHE	C	1	Conflicting school hours	This class changed and fell on the same day as my French class.
PHE	C	1	Conflict w/PHS-121-401	I also dropped PHS-101-401 and PHS-121-401 because ITD-171-401 having a Wed. evening class and a Sat. lab took too much of my available time. Is any tuition credit due because of these drops? Thank you
PHE	C	1		Keep up the good work Teachers were great.
PHE	C	1	Poor quality instructor	_____ is one of the instructor - the one who was instructing this class - as far as I am conserned he is inadiquit & unqualified to teach this course. He enfasises the physical aggression & none of the philosophy behind - Also he expects people to perform when they are not warmed up sufisiantly & preaches "I felt sorry for myself for I had no shoes till I saw a man w/no feet - if a problem in performance is raised - he is a walking ego trip looking for a fight to prove hemself which is totally against the phylosoph of this "Art" It is an art - which he never brings out. (Final sentence deleted)
PHE	C	1	Financial Problems	
PHE	C	1		The Modern Dance Class even though a beginning class seemed much too advanced for me.
PHE	C	2	very poor teacher	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
PHS	C	1		The course contained much more math than I was ready for, but the instructor skims over the material so fast. He thinks everyone knows formulas as well as he does.
PHS	C	1	night class changed to daytime	
PHS	C	1		You wasted a lot of stamps
PHS	C	1		Course gave a very basic amount of information that I was already familiar with - it also contained too much general energy conservation material which I felt would have been better promoted in a class specifically on energy conservation. All in all - the class didn't seem worth sitting through.
POS	C	1	Decided to take AZ. Const. Test	
PSY	C	2	not enough hours to keep up with homework and everything else I've got going	
SPC	C	1	needed other course	
SPC	C	1	see reason on _____ _____'s card	
SPN	C	1	Moving	

YAVAPAI COUNTY COMMUNITY COLLEGE DISTRICT
INSTITUTIONAL RESEARCH

TEX-SIS
Student Information System

Profile: Prescott Campus
Sample Size: 196
Post Secondary Student Follow-Up

Course Withdrawal

QUESTION 1

Please enter the course you are currently dropping in the space provided.

Not applicable on this profile.

QUESTION 2

Please check the reason(s) for dropping the above course.

N		%	0 10 20 30 40 50 60 70 80 90 100
26	Attendance problems	9.4	
9	Grade problems	3.3	
31	Dissatisfied with instruction	11.2	
1	Found job in occupation related to course(s)	0.4	
6	Transportation problems	2.2	
43	Conflicting job hours	15.6	
31	Dissatisfied with course content	11.2	
40	Too heavy course load	14.5	
25	Personal/family illness or injury	9.1	
25	Other personal/family reasons	9.1	
39	Other (describe)	14.1	

QUESTION 3

Do you think a discussion with a college counselor would be beneficial to you?

N		%	0 10 20 30 40 50 60 70 80 90 100
5	Yes	2.8	
138	No	78.4	
33	Perhaps	18.8	

QUESTION 4

Please use the back of this card for any comments and/or suggestions about how we could serve your educational needs.

Comments follow.

PRESCOTT CAMPUS RESPONDENTS' COMMENTS

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
ACC	A	1		Sorry I had to drop but my job sometimes has unpredictable hours & demands. I do plan to pick back up in the spring, thank you.
ACC	A	1		I work all during the day, therefore I must take night classes. When the teachers move fast so they may fit everything in I just can't keep-up w/all the homework, studing needed to complete a course. I think if the night courses moved just a little more slower, I could manage. Especially the accounting & computer courses. Thank You for your interest.
ACC	A	1		If possible, a larger selection of staff (instructors) for evening classes & perhaps more sections available would be helpful.
ACC	A	1		Course does not interest me. I shouldn't have taken accounting.
ACC	C	1		I work 8 hours a day at the hospital. I've also been taking a medical terminology class there, have been doing my typing at home - maybe this fall when I'm not taking any other classes will go back to Accounting. Thank you.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
AIB	A	1	I changed jobs from banking (was taking a bank related course plus a needlecraft class) to a more time consuming & physically demanding job. Since I have more lower division courses than I can apply to my planned degree program - and since the bank would not pay for the courses as orginally planned - I could see no justifiable reason to continue the courses.	
ANT	C	1		Due to surgery in Yavapai Hospital I missed a number of classes. I dropped out of the class on "Basic Archeology", but continued late in the one on "Trails West"
ART	A	1		I originally enrolled in a jewelry class in which the instructor's outline of course content was completely different from the catalog description - same - to lesser degree - in the course I substituted.
ART	C	1		Had to go to Ohio because of illness in family. I was much impressed with teacher and will enroll next fall.
ART	C	1		I am a retired person and recently got rid of my car. The bus schedule does not coinside with class hours. So it was necessary that I drop out.
ART	C	1		At some future time I hope to take this course. Thank you.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
ART	C	1	Moved twice	I enjoyed the instructor and admired her art work, I regretted having to drop the class. I understand the problems with keeping the art studios open, finances, and participation, but it would be great if studios were open more. I've only completed one class at Y.C.C. which was Spanish I taught by _____. Like the Batik instructor, she was very interested in her class and acted like a professional. I tried Spanish II with another woman instructor who was terrible - she spent little time doing Spanish and more time telling the class her problems.
ART	C	1	Drop/add to retirement - College Draw II originally enrolled in wrong class (regular college rather than retirement	
AUT	A	1		No problem with class or instructor, just too expensive to commute from Bagdad.
AUT	C	1	Birth - 1903 - state drivers examiners tried to keep me from renewing my drivers license. Went to Scottsdall and got it after sad delays - every thing about the college is excellent. I love you.	
BDP	A	1		I received a job at Ed Tinny Ford in Prescott for Thursday and Fridays.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
BDP	C	1	The course was introductory computing, taught by _____ _____. _____'s quite good, but in every lab 1) either the computer would malfunction or 2) the program was incorrect and wouldn't run properly. Things got frustrating; I certainly didn't feel I was getting my money's worth since it was impossible to complete labs.	
BDP	C	1	was in the early stages of pregnancy & far too TIRED to continue with classes	
BDP	C	1		In seven years of taking classes at Yavapai, in addition to my Bachleors degree elsewhere, this is the first class I have ever dropped. I think the class could have been interesting but felt like the lecture teacher was the worst teacher Ive ever had. I don't doubt his credentials as a systems analyst but he wasn't a good teacher. The lab was better & the instructor was nice, but was at a disadvantage because he didn't know basic language and was learning it as he went along in the lab. He did a good job but could have been more effective if he knew the language real well.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
BIO	A	1	Want _____ for Inst.	I didn't want _____ as my teacher for following reasons 1. He's more botanist than zoo, and had to use all of _____ notes. 2. He dislikes the evolution therory and tries to promote creation model.
BIO	C	1		Hope to take Natural History of Birds next fall.
BSA	A	1	Didn't like hrs. offered	
BSA	C	1		I have plan's to take the same course next year when my job hours have changed.
CHM	A	1		I do think that nursing students don't need that much of chem. It should be more basic.
COU	A	1	schedule change	
CSE	C	1	didn't really need to take the course	
ENG	A	1	To busy in other things	I was busy with other things when the courses were getting on their way. There were assignments that required a great amount of time, and I was not able to give them the time. So, instead of receiving a bad grade I decided to drop the courses.
ENG	A	1	Kicked out	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
ENG	C	1	Illness, car and weather	I hope I am in a better dwelling and closer to the college. Also, so hope the instructors might let me sit in and listen on what remaining classes are left for this semester. Thank you for sending this inquiry card.
ENG	C	1	Have own business	
ENG	C	1		I did not drop English I dropped Anatomy because it was too difficult for me.
FRN	C	1	Trip to Las Vegas, Nev.	
HEC	C	1	Surgery	
HEC	C	1	found more interesting class, durning same time (Dev. of film 243)	I think there should be more information put out on clubs, sport's and other school activities, to try to get more students involved in school.
ITC	A	1		Very dissatisfied w/construction graphics II. The quality of instruction went from excellent to poor. This problem resulted when a new instructor assumed responsibility for classroom instruction. Thank you.
ITM	A	1	Enrolled in wrong course	
JRN	C	1		The instructor was fine but the class was very similar to one I took last semester.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
MMM	C	1	Tired of school	There was no problem with either course material or instructor. Both Mr. ____ and Mr. _____ are two of my favorite instructors. I'm simply tired of school after seven (7) years.
MTH	A	1	Financial	Had to drop classes to work more hours
MTH	A	1	Not enough time for study	
MTH	A	1	I took highschool Algebra in Canada - of such a nature that I was immediately able to take Calculus in University, for which I have credit. I have also taken a 4 credit Statistics course. As I need 5 credits Math & Calculus for my degree program, I was short 1 credit. Thus I made it up by taking first module in three days and dropping the rest. - I have no need to study what I already know and was simply complying with academic requirements in doing what I did.	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
MTH	A	1	His teacher aids - 1) Why I drop math class is that I was dissatisfied with the teacher in the school. He was never in the class if you needed help and, his aid didn't help all they did is sit in their butts! If you need help they dont explain how to do the promblem 2) I have taken math in other colleges in Arizona and thoes teacher relly help the student to understand problem and how to do it. Right. P.S. To me I think Yavapai College has the worst math course in Arizona.	
MTH	B	1	Didn't need	
MTH	B	1	Drop to add	
MTH	C	1	Lecture course not offered but at one time--poor planning	Lab was too loud - not enough help available - alternative lecture course not offered at good time and not available more than once. I was concerned that I'd lose my love for math if I stayed in that corny lab so I got out. Plan to take Algebra later at a different college or something.
MTH	C	1	Taxes an a beater struture more flexsable to my needs an less state bull.	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
MTH	C	1	I am working at Y.C. in the Math Dept. full time. When I got home from work after working with math students all day, I was tired of math and didn't want to study Calculus (MTH 152). I do math all day long. When I get home I want to relax, not do more math.	
MUS	B	1	needed study hours	
MUS	C	1	dropped a program	
OAD	A	1	I wanted to take a different course.	The course was not what I expected, so I dropped it so I could take a course in Accounting. It was nothing against the class or the instructor. Just my personal opinion.
OAD	C	1	My husband is a teacher at Y.C. & he has a class at this time. I was hoping he would be able to watch our child at this time but his course load is too demanding I have since found a reliable babysitter but it was to late in the semester.	
OAD	C	1		Mrs. _____, the instructor, was doing an excellent job. I hope to take a class under her again soon.
OAD	C	1		I had to work two nights a week. It was working for a few weeks, but my employer said that since I was a full-time employee, he could use me any time he needed. And it was not worthwhile to make exceptions. I wish I could have found the time otherwise.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
OAD	C	1		start an on-campus day care center for students who are mothers
OAD	C	1	moved to Phx.	
OAD	C	1	Too busy w/other activities	
PHE	A	1	I really loved the class, but since I have two small children under 4, and I had to leave them to attend other academic classes during the day, my going out at night was causing alot of dersion and friction with my husband. It's no reflection on the instructor. He was highly professional and instructional.	
PHE	A	1	change in course schedule	
PHE	A	1		A great course, but going from one end of campus to the other & changing clothes in a ten minute span only increased my stress level.
PHE	A	1	Time element - this class was between 2 other classes and I found that after a while it was too much rush, rush due to the weight room being accross the street from the campus.	
PHE	A	1	heavy focus on math - couldn't see how pertinent to psych research got behind	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
PHE	A	1		I began the aerobic exercise class after it began as I was on a waiting list. After 1 class, I realized it was too stressful for me at the time (I am 67 yrs. old). I told them at the office and they would not refund my money. I also came down with the flu virus and am still fighting this after 4 sessions of it. I feel I should have had the money refunded as I had only the one opportunity to try the course. If I could have gotten in at the beginning, I understand refunds are possible. But I can't see why I wasn't counted as beginning the class as I couldn't be admitted before I was. This is my reason for dropping out.
PHE	A	1	Had to spend more time in my own business. Taking too heavy a load.	I have Peter Pan Children's Center in town - carrying 16 credits - had to spend time in the center - will get back to it. - Not a thing wrong with courses & instructors at Yavapai. Thanks.
PHE	A	1	over crowded	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
PHE	B	1		When I dropped the course listed on the other side I was taking 19 hours at Yavapai College and 6 hours at E-RAU in flight courses. In addition I work full time as an E-RAU safety officer and occasionally as a Glendale Reserve Police Officer. I have an obligation as an assistant Cub Scout leader and run an aviation photography business from my home. My time is very limitted and unfortunately I was unable to maintain the number of credit hours I started out with. I've been very happy with all of the courses I've taken and consider the quality of the education very high. Thank you.
PHE	B	1	Health	
PHE	C	1		The course is great! All college personnel should be required to take this course at least 1 semester for their own personal physical fittness & health! I really regretted having to drop this class!
PHE	C	1	Conflicting school hours	This class changed and fell on the same day as my French class.
PHE	C	1	Conflict w/PHS-121-401	I also dropped PHS-101-401 and PHS-121-401 because ITD-171-401 having a Wed. evening class and a Sat. lab took too much of my available time. Is any tuition credit due because of these drops? Thank you

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
PHE	C	1		Keep up the good work Teachers were great.
PHE	C	1	Poor quality instructor	_____ is one of the instructor - the one who was instructing this class - as far as I am conserned he is inadiquit & unqualified to teach this course. He enfasises the physical aggression & none of the philosophy behind - Also he expects people to perform when they are not warmed up sufisiantly & preaches "I felt sorry for myself for I had no shoes till I saw a man w/no feet - if a problem in performance is raised - he is a walking ego trip looking for a fight to prove hemself which is totally against the phylosoph of this "Art" It is an art - which he never brings out. (Final sentence deleted)
PHE	C	1	Financial Problems	
PHE	C	1		The Modern Dance Class even though a beginning class seemed much too advanced for me.
PHI	A	1	Taking another class	
PHS	A	1		To have a talk with a counselor could have posibly helped. I have never talk with any consoler other than _____. This was only about classes. I have never really taken my problems to a counsoler but I guess it couldn't hurt.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
PHS	C	1		The course contained much more math than I was ready for, but the instructor skims over the material so fast. He thinks everyone knows formulas as well as he does.
PHS	C	1	night class changed to daytime	
PHS	C	1		You wasted a lot of stamps
PHS	C	1		Course gave a very basic amount of imformation that I was already familiar with - it also contained too much general energy conservation material which I felt would have been better promoted in a class specifically on energy conservation. All in all - the class didn't seem worth sitting through.
POS	C	1	Decided to take AZ. Const. Test	
PSY	A	1	My counselor is aware of the problem. The instructor is a "deadbeat."	All the instructor did was stand there in one spot for 3 hours talking. He does not move around! He stands there with his arms down at his side and his mouth does not stop. The second session I had to bring a thermos full of coffee. That helped to keep me awake a little. As far as I was concerned the class at that time was a waste of my time & money. Not to mention the schools money.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
PSY	A	1		I took the class, based on the comments of a good friend who said that he really enjoyed it. He had had it at night, therefore he had a different teacher. I found the teacher (I'm sorry to say) was very boring to me. I had a hard time keeping my eyes opened and keeping my attention span going.
PSY	A	1	Financial	
SPC	A	1	We wanted to take "Perspectives in Radio & TV" but were told in the registrars office that the Speech class was a prerequisite for that course. So, - we signed up for Speech and then found it was not a prerequisite and dropped it.	
SPC	C	1	needed other course	
SPC	C	1	see reason on _____ _____'s card	
SPN	C	1	Moving	
VCE	A	1	didn't have class	

YAVAPAI COUNTY COMMUNITY COLLEGE DISTRICT
INSTITUTIONAL RESEARCH

TEX-SIS

Profile: Verde Campus
Sample Size: 33
Post Secondary Student Follow-Up

Student Information System
Course Withdrawal

QUESTION 1

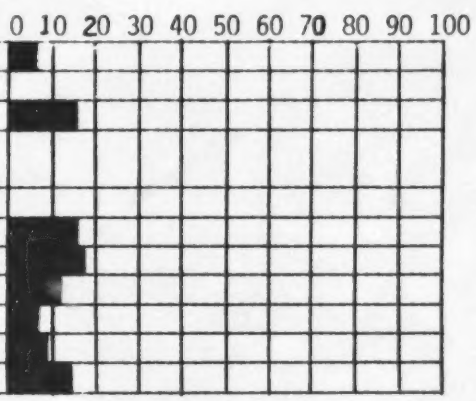
Please enter the course you are currently dropping in the space provided.

Not applicable on this profile.

QUESTION 2

Please check the reason(s) for dropping the above course.

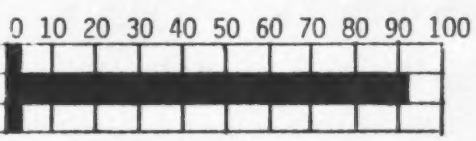
N		%
3	Attendance problems	7.0
0	Grade problems	0.0
7	Dissatisfied with instruction	16.3
0	Found job in occupation related to course(s)	0.0
0	Transportation problems	0.0
7	Conflicting job hours	16.3
8	Dissatisfied with course content	18.6
5	Too heavy course load	11.6
3	Personal/family illness or injury	7.0
4	Other personal/family reasons	9.3
6	Other (describe)	14.0



QUESTION 3

Do you think a discussion with a college counselor would be beneficial to you?

N		%
1	Yes	3.7
25	No	92.6
1	Perhaps	3.7



QUESTION 4

Please use the back of this card for any comments and/or suggestions about how we could serve your educational needs.

Comments follow.

VERDE CAMPUS RESPONDENTS' COMMENTS

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
ART	C	2	Course conflicted with another course	
ART	C	2	Too heavy of cost	
ART	C	2	I wanted watercolors but it fizzled out - there were not enough students so I transferred to the Art but it was not what I wanted. Also, I took the guitar course and found I had no time for two.	
ART	C	2		Mrs. _____'s class was well presented - I learned a lot. Modern dance class was held in a room which was not conducive to enjoyable learning and participation. Drawing class was satisfactory but my talents were lacking - I accomplished what I set out to do. However, I am teaching an aerobic class now and that takes my full energy supply. I will try more courses in the fall.
ART	C	2	Money considerations caused me to drop the class	
ART	C	2	Sorry! Found I didn't have time	

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
ART	C	2		The reason I did not attend my woodshop class is because my job has been demanding more of my time. I just want to let you know this, and my intentions on going to class where there but my time wasn't. I throughly do enjoy Mr. _____ and this had nothing to do with not going to class, he is a fine instructor. Thanks -
ENG	A	2		I think you are doing a great job!
ENG	A	2	bad counseling	
ENG	C	2		I found that I was taking on too many occupations for my time and health. I had lost my wife of 62 yrs. last Aug. 25th - unbalancing indeed. Thank you.
ENG	C	2	I am working 2 full-time jobs	
ITM	A	2		My work load is to heavy to attend classes as I have to be out of town a lot.
MTH	A	2		I felt the course was geared for post graduate if I had not be told, "You don't need algebra" one does need algebra for this course. Instructor could have been less insulting in comments and attitude overtly.

Course Prefix	Group Code	Special Code	Question 2 - Other	Question 4 - Other Comments
OAD	A	2	I was very disappointed the class was transferred from C. V. High to Mingus Union High. After 3 weeks into the semester, the correct textbooks still were not in stock. The tuition costs are excessive for a community college.	
OAD	C	2	Babysitting	
OAD	C	2	Moved to Calif.	
PHE	C	2	very poor teacher	
PSY	C	2	not enough hours to keep up with homework and everything else I've got going	

PROFILE INDEX

An exhaustive analysis of all data produced from this follow-up project would be prohibitive in terms of time and effort. Resources are not available to undertake such analysis. Selected cross-tabulations and profiles are contained in this document. Individual course profiles not contained in this document may be reviewed in the Institutional Research Office. Course profiles within the following department prefixes are available:

ACC	EGR	OAD
AJS	ELT	PHE
ANT	ENG	PHI
ART	FRN	PHS
AST	HEC	PHY
AUT	HIS	POS
BDP	HUM	PSY
BIO	ITC	RES
BSA	ITM	SOC
CHM	JRN	SPC
COU	LBA	SPN
CSL*	MMM	VCE
DIB*	MTH	
DIE	MUS	

*Incorrect course prefix entered by student.

F02 1-E (COS/W) SEM:

YAVAPAI COLLEGE

Name (38-56) (Last) (First) (MI)

SS# 1 2 3 4 5 6 7 8 9

Today's Date 16 MO 17 18 DAY 19 20 YR 21

1 PLEASE ENTER THE COURSE YOU ARE CURRENTLY DROPPING IN THE SPACES BELOW (SEE EXAMPLE (A).) REFER TO YOUR "DROP SLIP" FOR THE NECESSARY INFORMATION (DEPT., COURSE NO., SECTION NO.).

	EXAMPLE (A)	COURSE ▼	FOR COLLEGE USE ONLY
DEPARTMENT (65-68)	BDP		
COURSE NO. (69-74)	121		
SECTION NO. (75-80)	301		

2 Please check your reason(s) for dropping the above course.

34-1 ☐ Attendance problems
35-1 ☐ Grade problems
36-1 ☐ Dissatisfied with instruction
37-1 ☐ Found job in occupation related to course(s) completed at this college
38-1 ☐ Transportation problems
39-1 ☐ Conflicting job hours
40-1 ☐ Dissatisfied with course content
41-1 ☐ Too heavy course load
42-1 ☐ Personal/family illness or injury
43-1 ☐ Other personal/family reasons
44-1 ☐ Other (describe) _____

3 Do you think a discussion with a college counselor would be beneficial to you?

45- 1 ☐ Yes
2 ☐ No
3 ☐ Perhaps

4 Please use the back of this card for any comments and/or suggestions about how we could better serve your educational needs.

FOR COLLEGE USE ONLY

Group Code

33- A ☐ O/T
B ☐ UT
C ☐ OTH
D ☐ A/CE

Special Code ☐ 57

ERIC Clearinghouse for Junior Colleges
8118 Math-Sciences Building
University of California
Los Angeles, California 90024

AUG 12 1983